

Contact

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Top Skills

Gestione delle tecnologie

Cisco Technologies

SDH

Certifications

Cia

Serafino Centenaro

Facility manager | Security manager | Energy manager | Operation & Maintenance manager | ICT

Milan, Lombardy, Italy

Summary

I started my career in technical roles in the telecommunications business, gradually taking on more managerial positions.

In recent years I have worked as a Facility Management activities in a very technological business environment where connection issues, security and energy savings are particularly critical. Dealing with:

- the work schedule and deadlines to ensure the best possible result
- containment of the costs of processing and control in compliance with the procedures and company policies and the budget allocated
- the Global Service contract management with all suppliers
- maintenance of the ISO 14001, 18001, 23001
- coordination of work tables with different business functions for the management of complex activities

I am experienced in coordinating large teams involved in network maintenance and customer support (usually large companies and public agencies), and I am an expert in the Implementation and Operation of MAN (Metropolitan Area Network) for interconnecting networking devices (Fiber Optic/xDSL), in particular for network building and tuning of technological sites (PoP - Point of Presence). My Cisco CCDP certification has enabled me to successfully complete all the technical jobs I have been assigned.

I am also experienced in

- coordinating and managing suppliers with regard to corrective, predictive and scheduled network maintenance
- the accounting side of technical interventions, ensuring excellent results in terms of controlling running costs
- ensuring proper service delivery, job acceptance (check-list) and control of plans to roll out implementations.

I have a tenacious and precision-driven approach to fulfilling my remit: completing my assigned tasks and solving the many issues that may arise is my main driver for achieving job satisfaction.

Cisco CCDP Certified | ITIL Foundation Certified

Experience

Omnia

Project manager tecnico

April 2017 - Present (9 years)

Milano, Lombardia, Italia

Supporto al Delivery ed all'Ingegneria di rete fissa di Vodafone Italia per progetti Clienti enterprise sia Corporate che Pubblica Amministrazione (SPC2)

FASTWEB

15 years 5 months

Real Estate and Facilities Manager

January 2012 - December 2016 (5 years)

Milan Area, Italy

- Addressing, coordinating and planning essential central services, such as reception, security, maintenance, mail, archiving, cleaning, catering, waste disposal and recycling;
- Managing plant restructuring and review projects; managing and coordinating companies/suppliers, calculating and comparing costs for goods and services to get the best value for money;
- Planning the best allocation and use of space for new buildings and resources (space planning), or re-organizing existing corporate locations, assessing the availability and suitability for new corporate offices;
- I guaranteed the conduct of activities in accordance to the requirements of Health and Safety and that the facilities are compliant with the Regulations;
- Maintenance of Certification Requirements (ISO18001, ISO14001);
- Coordination of one or more teams to cover different areas of responsibility; management of MAC (move/add/change) activities;
- Use of performance management techniques to monitor service levels (SLA) conducted by Global Service (maintenance, cleaning, portorage) and bring to the improvement of the same;
- Adequate and timely response to emergency situations;

Energy Management Manager

May 2008 - December 2011 (3 years 8 months)

Milan Area, Italy

- Implementing the company monitoring system and energy management (about 120 locations with significant energy savings)
- Analyzing the energy consumption of Corporate Divisions

- Identifying critical situations related to electric supplies (POP, corporate offices, data centers)
- Identifying and implementing energy-saving measures (PUE calculation)
- Optimizing existing plants

O&M Manager

August 2001 - April 2008 (6 years 9 months)

Genova Torino Milano Area Italy

- Coordinating the Operation Group North Area (about 100 technical resources)
- Maintenance of WAN and MAN devices (Wide Area Network - Metropolitan Area Network)
- Maintenance of technological sites (Environment)
- Maintenance of fiber optic network / xDSL / SDH / WDM
- Managing companies for work on FTTH and xDSL networks
- Maintenance and servicing of Executive Customer equipment
- VOIP and video equipment maintenance
- Managing companies for maintenance work in the field
- Start-up of network services in Genoa and Turin

Tecnosistemi (Ex Italtel and Siemens Italy)

System Engineer

May 2000 - August 2001 (1 year 4 months)

Milan Area, Italy

- Designing voice & data networks, VoIP networks, multimedia systems;
- Preparing and responding to public and private tenders;
- Main customer: Telecom Italy;

Sirti Spa

15 years 9 months

Network specialist (LAN, WAN)

1993 - May 2000 (7 years)

North Italy

- Designing, building and field testing of LAN, WAN networks, internet access and security;
- Main customers: Telecom Italy (DACON network, Socrates project); Public agencies

Microwave Technical Coordinator

September 1984 - 1993 (9 years)

North Italy

- Technical coordination of teams (up to 10 technical resources) for the installation, commissioning and integration of radio relay PCM-FDM-phone SDH
- Main customers: Telecom Italy, Tim Mobile, IRI ASST, Ministry of Defense, Omnitel.

Arma dei Carabinieri

Carabiniere ausiliario

April 1983 - April 1984 (1 year 1 month)

Military service carried out at Arma dei Carabinieri

Education

I.I.S Carlo Calvi - Voghera

High School, Elettronics · (1978 - 1982)

Autorizzo il trattamento dei dati personali presenti nel C.V.
ai sensi del D.Lgs. 2018/101 e del GDPR (Regolamento UE 2016/679)

Montalto Pavese (PV) - 22/03/2026



Serafino Centenaro
CNTSFN63E07M109X
Nato a Voghera (PV) il 07/05/1063
Residente a Montalto Pavese